

**So, You Want to Work in Student Affairs**  
Communication Studies Department

<http://www.mnstate.edu/cmst>

**Overview:** Student affairs administrators direct and coordinate the provision of student services at institutions of higher education. *Vice presidents of student affairs or student life, deans of students, and directors of student services* may direct and coordinate admissions, foreign student services, health and counseling services, career services, financial aid, and housing and residential life, as well as social, recreational, and related programs. In small colleges, they may counsel students. In larger colleges and universities, separate administrators may handle each of these services. *Registrars* are custodians of students' records. They register students, record grades, prepare student transcripts, evaluate academic records, assess and collect tuition and fees, plan and implement commencement, oversee the preparation of college catalogs and schedules of classes, and analyze enrollment and demographic statistics. *Directors of admissions* manage the process of recruiting, evaluating, and admitting students, and work closely with *financial aid directors*, who oversee scholarship, fellowship, and loan programs. Registrars and admissions officers at most institutions need computer skills because they use electronic student information systems. For example, for those whose institutions present college catalogs, schedules, and other information on the Internet, knowledge of online resources, imaging, and other computer skills is important.

**Education and Training:** Admissions, student affairs, and financial aid directors and registrars sometimes start in related staff jobs with bachelor's degrees—any field usually is acceptable—and obtain advanced degrees in college student affairs, counseling, or higher education administration. A Ph.D. or Ed.D. usually is necessary for top student affairs positions. Computer literacy and a background in accounting or statistics may be assets in admissions, records, and financial work.

Advanced degrees in higher education administration, educational leadership, and college student affairs are offered in many colleges and universities. Education administration degree programs include courses in school leadership, school law, school finance and budgeting, curriculum development and evaluation, research design and data analysis, community relations, politics in education, and counseling.

**Other Qualifications:** To be considered for education administrator positions, workers must first prove themselves in their current jobs. In evaluating candidates, supervisors look for leadership, determination, confidence, innovativeness, and motivation. The ability to make sound decisions and to organize and coordinate work efficiently is essential. Because much of an administrator's job involves interacting with others—such as students, parents, teachers, and the community—a person in such a position must have strong interpersonal skills and be an effective communicator and motivator. Knowledge of leadership principles and practices, gained through work experience and formal education, is important. A familiarity with computer technology is a necessity for principals, who are required to gather information and coordinate technical resources for their students, teachers, and classrooms.

**Job Outlook:** Employment of education administrators is projected to grow about as fast as average, as education and training take on greater importance in everyone's lives. Job opportunities for many of these positions should be excellent because a large proportion of education administrators are expected to retire over the next 10 years.

**For More Information:** <http://www.bls.gov/oco>

**Source:** U.S. Department of Labor, Occupational Outlook Handbook